

## If Sound is not working in the room

If the sound is not working for any AV equipment in the room, please check the following steps to see if any of these fix your issue:

- Check to see if any of the devices are muted
- Check to see if there is sound feedback on other devices
- Check and make sure all connections to the device are secure
- Make sure the Crestron is turned on
- (If in Sci-Tech Room 117) Make sure the computer signal is sent to both the left and right projector
- Restart the computer with everything plugged in

If any of the options above do not fix your issue, please watch the attached video to provide a more detailed walkthrough for fixing your issue.

If the video does not supply a proper fix, please put in a work order and the IR team will reach out to help, if it's an emergency, please contact a member of the Instructional Resources team.