

When the touchscreen is not functioning

If your touchscreen is not functioning properly, please follow the following steps to try and fix your issue:

- Unplug the touchscreen, and then plug it back in after a few seconds.
- Make sure all connections are secured.
- Request a projector remote from IR (Note: Video would appear however there would be no audio)
- If the touch screen is still not functional, please watch the attached video to provide a more detailed walkthrough for fixing your issue.

If the video does not provide a proper fix for your issue, please place a work order in.